

Shore Quality Partners & AmeriHealth FAQ's

Effective 1/1/2015, AmeriHealth and Shore Quality Partners have entered into a Care Coordination Program and a Quality Incentive Plan for attributed membership.

1) What are the quality metrics SQP must meet and what is the incentive?

There are **two** categories of quality metrics:

1. Primary Care Physicians receive \$4PMPM for meeting the following metrics:

<u>PCP Quality Measures</u>	<u>Performance Score Weight</u>	<u>Benchmark</u>
Effective Transitions of Care – Percentage of Members Discharged Home from a Medical Acute Inpatient Admission Who Had an Outpatient Office Visit Within 14 Days of Discharge <i>* Data will exclude the following services: maternity, newborn, surgery and transport accidents</i>	25%	Better than non-SQP Primary Care Practices in Atlantic and Cape May Counties
Emergency Department Utilization – Number of ED 1,000 <i>*Data will exclude ER admissions which resulted in an IP admission</i>	25%	Better than non-SQP Primary Care Practices in Atlantic and Cape May Counties
Inpatient Admission Rate – Number of Inpatient Admissions / 1,000 <i>* Data will exclude the following services: maternity, newborn, surgery and transport accidents</i>	25%	Better than non-SQP Primary Care Practices in Atlantic and Cape May Counties
Generic Dispensing Rate <i>*Data will include dispensing rate for attributed members only</i>	25%	Better than non-SQP Primary Care Practices in Atlantic and Cape May Counties

2. Annual Bonus. SQP members receive a portion of the fixed incentive pool for meeting the following metrics:

<u>Quality Measure</u>	<u>NCQA/NQF Measure Abbreviation (ID)</u>	<u>Performance Score Weight</u>	<u>Benchmark</u>
Breast Cancer Screening – Percentage of women 50-74 years of age who had a mammogram to screen for breast cancer.	BCS (2703)	20%	69% or higher
Comprehensive Diabetes Care – Percentage of members 18–75 years of age with diabetes (type 1 and type 2) who had HbA1C < 8.0%.	CDC (2707)	20%	52% or higher
Appropriate Prevention / Management of Nephropathy – Percentage of members aged 18 years or older with Type I or II diabetes who were dispensed either an angiotensin covering enzyme inhibitor (ACE-I) or an angiotensin receptor blocker (ARB).	NQF 0546	20%	85% or higher

Use of Appropriate Medications for People with Asthma - Percentage of members 5-64 years of age during the measurement year who were identified as having moderate to severe persistent asthma and who were appropriately prescribed either an inhaled steroid; inhaled long-acting beta agonist; leukotriene inhibitor; or theophylline.	NQF 0036	20%	83% or higher
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis – Percentage of adults 18–64 years of age with a diagnosis of acute bronchitis who were not dispensed an antibiotic prescription	NQF 0058	20%	23% or higher

- a) **What if SQP meets one but not all of the annual bonus quality metrics?**
Then SQP gets partial credit. Each metric is worth 20% of the fixed amount. Each metric must have a minimum of 25 cases to be considered.
- b) **What if SQP does not meet any of the annual bonus quality metrics?**
Then SQP receives no annual bonus.
- c) **What if an individual SQP provider meets the metrics but the group does not?**
The individual provider receives no bonus...it is only the SQP overall score that qualifies for the annual bonus

2) What are the requirements to receive the \$4PMPM payment monthly?

The requirements to receive the \$4PMPM payment are you must be a Primary Care Physician who is contracted with AmeriHealth, a member of SQP and meet the 4 quality metrics referenced in question 1.

- a) **How long are these rates and contract effective?**
Through December 2015, then there will be a new expanded agreement with more covered lives
- b) **When should SQP PCPs expect to receive care management checks?**
PCP's will receive these checks monthly, around 2 weeks after the end of the month.

3) Which AmeriHealth patients are covered under this \$4PMPM fee and will I get a list of those members periodically?

The patients covered under this deal are all attributed AmeriHealth members based on NPI. Yes. SQP will provide you with a list on a monthly basis.

4) What determines an attributed patient?

An attributed patient is determined by 2 consecutive PCP visits (based on NPI)


5) How does this arrangement affect my specialist referral choices?

Community Advantage Plan: If the patient has the Community Advantage Product, they have a strong economic incentive to stay in the AmeriHealth value network, which includes Shore, Cooper, Cape Regional and affiliated AmeriHealth value network specialists. A list is available on the AmeriHealth website. http://www.amerihealth.com/find_a_provider/

Value Network: If the patient has the Regional Preferred Network they can use any contracted AmeriHealth provider. A list is available on the AmeriHealth website.

http://www.amerihealth.com/find_a_provider/

6) What does the AmeriHealth Community Advantage ID & Preferred Network card look like?



VALUE NETWORK

Community Advantage

SAMPLE MEMBER
USI1234567800

Rx BIN 015814
Rx PCN 06440000


PREVENTIVE CARE \$0

	TIER 1	TIER 2
EPO		
POP	\$10	\$50
SPEC	\$20	\$75
ER	\$50	\$100
DED	\$500	\$500
HCSP	10%	50%

Visit www.amerithealthexpress.com for benefit information

Member: Use Community Advantage providers to receive Tier 1 benefits and Value Network providers to receive Tier 2 benefits. In the event of an emergency, seek appropriate medical care immediately. Call 911 if available. For urgent care outside of NJ call 1-888-968-7241 within 48 hours of receiving care. Before CT, MRI, MRA, PET or Nuclear Cardiology Testing contact AIM. You are responsible for obtaining precertification for selected services when obtained from non-network providers. Hospital: please call 1-888-968-7241 for admission notification within 24 hours or next business day after admission.

Check our online directory to find Community Advantage and Value Network Providers at www.amerithealthexpress.com.

VISION 

Customer Service 1-888-968-7241
 Eligibility/Precertification 1-888-968-7241
 Sick/Urgent Care Out-of-Area 1-888-968-7241
 Mental Health/Substance Abuse 1-800-898-3354
 Pharmacy Benefits 1-855-241-3614
 AIM 1-800-859-5288

Your insured benefits are underwritten by AmeriHealth Insurance Company of New Jersey
 AmeriHealth Service Center
 P.O. Box 41574 Philadelphia, PA 19101-1574

Ramsey Benefits Administrator

7) If I am not contracted with AmeriHealth can I participate and qualify for the bonus?

No, you must be contracted with AmeriHealth to qualify for any bonus payments. If you are contracted with AmeriHealth but do not wish to participate with the SQP/AmeriHealth contract, then you must resign with SQP. This arrangement is upside only and does not affect your underlying agreement with AmeriHealth.

8) What does my office staff need to do differently for AmeriHealth patients?

Your staff must be aware of the plan and make sure the patient gets to the correct referral sources (see question 5)