

Shore Quality Partners Care Coordination Team

SQP has established a dynamic team to help you care for and coordinate care for your high risk patients in the SQP population. The team is composed of a Social Worker, Care Coordinator, Data Analyst, Care Expediter, and Diabetes/ Home Health Coordinator. Consider these individuals an extension to your office staff and utilize them to help care for your complex patients. If you have any questions, please call 609-365-6260.



Luz Valentin, MSW, LSW

Social Worker

Office: 609-365-6265

Fax: 609-653-1893

Email: lvalentin@shorequalitypartners.com

Bilingual

Services Include:

- Coordinating resources in order to effectively manage the care of the patient, resulting in quality outcomes
- Linking Patients to community resources and support groups
- Assistance with prescriptions, helping patients understand their illness and care team members
- Coordination for basic needs (food, clothing, housing)
- Assistance with job placement and transportation coordination
- Psychosocial, cultural and family support
- Consults with patient



Tanya A. Bitterlich, RN, BSN, BS, CDE

Certified Diabetes Educator & Case Manager

Office: 609-365-6206

Fax: 609-653-1893

Email: tbitterlich@shorequalitypartners.com

Services Include:

- A comprehensive approach to diabetic education based on patient needs
- Linking patients to Home Health Care provided by Holy Redeemer, offering individualized support for patients and care givers
- Registered nurse assessment, including dietetics, medication teaching, administration, and review.
- Diabetes support groups
- Horizon & AmeriHealth insurance patient education



Chelsea Hope, LPN

Care Coordinator

Office: 609-365-6210

Fax: 609-653-1893

Email: chhope@shorequalitypartners.com

Services Include:

- Conducting comprehensive assessment of healthcare, education and psychosocial needs of the patient and their family
- Coaching patients and caregivers in health self-management
- Enlisting a team approach by working collaboratively with the family, primary care provider and other members of the healthcare team to ensure coordination of services
- Use data analytics to recognize high risk patients and at-risk groups. Evaluate date, implement interventions and evaluate outcomes for identified risks



Chris Wodazak, CMA

Care Expediter

Office: 609-365-6228

Fax: 609-653-1893

Email: cwodazak2@shorequalitypartners.com

Services Include:

- Expediting patient appointments to PCPs & specialists to insure patients get care in a timely manner
- Establishing patients with physicians (PCP & specialist)
- Direct patients to the requested resources
- Follow up with SQP Physicians regarding referrals to the SQP Care Coordination Team
- Schedules patients with Certified Diabetes Educator and Registered Dietician



Michael Miller, BS

Director, Population Health & Physician Relations

Office: 609-365-6261

Cell: 862-268-6031

Fax: 609-653-1893

Email: mmiller@shorequalitypartners.com

Services Include:

- Analytic process development around efficient use of network resources.
- Diagnosis and procedure driven program development strategies.
- High risk patient reporting through claims and disease registry hot spotting.
- Data centered educational resources to best improve understanding of attributed patient datasets.
- Practice specific analyses to best align providers to SQP quality and performance goals.